Dear All,

The emergency fix on the DSB VPN service has been completed and connectivity is now restored. Please report any connectivity issues you may have had experienced by sending an email to technical.support@anna-dsb.com

Best Regards,
DSB Technical Support Team



14 September 2020

# DSB Production and UAT FIX API Connectivity via VPN interruption - September 14th 2020

**Audience: DSB PRODUCTION and UAT FIX Users Utilizing VPN Connection**

**Notification details:**

This is an informational notice to DSB Production and UAT FIX users utilizing VPN connection. In order to restore the DSB VPN service, an emergency fix will be implemented by our service provider on the VPN endpoint.

**Impact to affected users:**

The DSB VPN service will be down while the remediation work is taking place which will impact FIX API users who are utilizing VPN as the primary connectivity method. In the unlikely case further service disruption may be required, the DSB will provide an additional notification.

**<u>Action Required:</u>**

FIX API users utilizing VPN connection will be advised to re-connect once DSB confirms via notification that the issue has been resolved.
If further assistance or clarification is needed regarding this notification please contact [technical.suppport@anna-dsb.com.](mailto:technical.suppport@anna-dsb.com)